

Terms of Service for onProject

1. Acceptance of Terms

By accessing and using the OnProject platform, you agree to these Terms of Service ("Terms"). If you do not accept these Terms, you should discontinue using our services.

2. Eligibility

To use OnProject, you must:

- Be at least 18 years old.
- Have the legal capacity to enter into binding agreements.
- Be a recognized entity (such as a company, CSO, municipality, association etc..).

3. Registration and Account Setup

Registration and profile creation on OnProject are free of charge. Account creation grants access to the platform's centralized system, which features standardized modules and functionalities available across all user packages. The account creator, designated as the administrator, holds responsibility for managing access permissions for additional users. Administrators bear full accountability for assigned permissions and roles.

4. Pricing and Payment

- OnProject operates on a project-based pricing model. Fees are calculated according to project duration and the latest pricing details listed under our **Pricing** section.
- All new accounts include a 60-day free trial, allowing full access to the platform's capabilities.
- After the trial, users can pay by invoice or online payment methods to continue using the platform.

5. Subscription Packages

Users may select from a range of subscription packages that reflect varying levels of access and functionality. All packages include access to core features, with additional tools and support based on package selection. OnProject reserves the right to update package options and pricing in line with operational policies. Changes apply to new users only.

6. System Functionality and Upgrades

The platform offers centralized management, with standardized modules and functionalities accessible to all users as defined by their selected packages. Users automatically receive all updates and upgrades at no additional cost, ensuring access to the latest platform improvements.

7. User Responsibilities and Permissions

The administrator assigned at registration manages additional users within the organization. Administrators hold responsibility for ensuring access permissions are properly set and maintained

in line with their organization's needs. Any unauthorized or improper user actions are the responsibility of the administrator.

8. Support and Issue Resolution

Users have access to support via our ticket system, ensuring queries and technical issues are addressed promptly. All bug fixes and system issues are managed centrally, with resolutions applied across all accounts to maintain optimal functionality.

9. Data Privacy and Security

OnProject is committed to protecting your data. Please refer to our [Privacy Policy](#) for detailed information on data handling practices.

10. Termination and Cancellation

You may cancel your subscription at any time, with cancellations taking effect at the end of the current billing period. We reserve the right to suspend or terminate accounts that violate these Terms.

11. Limitation of Liability

OnProject is not liable for indirect or consequential damages arising from the use of our platform. Total liability is limited to the amount paid for services.

12. Amendments to Terms

We reserve the right to amend these Terms and to adjust pricing and packages. Updates will apply to all future users, with current users receiving any essential notifications of substantial changes.

13. Contact Information

For inquiries, please contact us at [support@onproject.eu].